

OHIO SHARED SERVICES



People, Process and Technology
Together Delivering Results



About Us

Ohio Shared Services, a division of the Ohio Office of Budget and Management, is a nationally recognized, fully operational shared services center.

We serve state agencies in the processing of their administrative transactions, including Accounts Payable, Accounts Receivable, Expense reimbursements, and Supplier Operations.

What drives us? The cornerstone of Ohio Shared Services is Service First, a customer service philosophy woven within the organization. How do we achieve this? By forming partnerships with our customers. These partnerships increase communication and collaboration, help to identify and eliminate barriers that could impede service delivery and customer satisfaction.



Service First



At Ohio Shared Services (OSS), our most valuable asset is people. A dedicated team of leads, coaches, and associates are the pioneering force behind our business.

Our Service Offerings

Service First

Ohio Shared Services offers an expansive suite of financial tools and state-of-the-art technologies, which includes the following:

Accounts Payable

- Invoice Processing
- Electronic Invoice Submission

Accounts Receivable

- Transaction Processing and Support
- Electronic File Submission
- Past Due Recovery Management
- Flexible Integration Process
- Electronic Data Submission

Travel and Expense

- Employee Self-Service Module
- Online Travel Reimbursement
- Electronic Receipt Submission

Supplier Operations

- Maintain Statewide Supplier Database
- Manage 1099 Process

Contact Center

- Computer Telephony Integration (CTI)
- Customer Relationship Management (CRM)
- CallCopy

Enterprise Content Management (ECM)

- High-speed Scanning of Documents
- Document Storage



Invitation to Ohio Shared Services Service First

Ohio Shared Services serves our customers with standardized, consumer-centric solutions for a variety of functions.

To learn more about Ohio Shared Services, allow us to demonstrate the vast capabilities of our facility and how we can best serve your organization. To schedule a tour of Ohio Shared Services, or a meeting with our team located in Columbus, please contact Agency Integration at 1.877.644.6771 or 1.614.338.4784.

To view our website or video highlighting our capabilities, visit www.ohiosharedservices.ohio.gov.





Office of Budget and Management
Ohio Shared Services

John R. Kasich
Governor

Timothy S. Keen
Director